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## PO supplier quality requirements

This document provides general Kopter Group AG information and requirements for Production Organization (PO) suppliers.

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#### 1 Introduction

#### 1.1 Scope

This document describes the supplier quality requirements.

#### 1.2 Summary and purpose

The general applicable quality requirements are called out in QRSK-01 [3].

The present document describes the specific applicable requirements to AW09 suppliers related to the manufacturing of aircraft parts and equipment, based on EASA Part 21 requirements.

For Build-to-specification ("Build-to-spec") suppliers, this document is applicable in combination with "DO supplier requirements" [2].

These requirements regulate the essential aspects of the working relationship between Kopter Group AG and the supplier.

#### 1.3 Applicability

This document is applicable to all Kopter "Build-to-print" and "Build-to spec" suppliers including their sub-tiers. During the qualification process, the above mentioned suppliers shall state their compliance against QRSK-01 [3] and sub-modules into the QRS-01 Compliance Matrix in the relevant section "Program Additional Requirements".

The supplier can agree with Kopter SQA on any applicable specificity to his scope of activity through the compliance matrix or a quality assurance plan (see also QRS-108).

Any questions or comments about this document shall be raised to Kopter Supplier Quality Assurance.

Exceptions None.

#### 1.3.1 Effectivity date

This document is effective upon release date.

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## 2 Quality Management System Requirements

The supplier's Quality Management System (QMS) shall comply with one or more of the following requirements, depending on the supplier's scope of deliverables:

• ISO 9001

The following certification is preferred:

AS/EN9100

The supplier shall demonstrate compliance through a QMS, certified by a certification registration body.

The supplier of items and equipments or major assemblies (structural elements affecting safety-of-flight according to EASA definition) that are classified Critical (CR) or Safety Class A (see chapter 3.3) shall have at least the following certification:

AS/EN9100

Following approvals are preferred for these suppliers:

- EASA Part 21
- FAA Part 21

In case of the loss of a certification or approval, the supplier shall inform Kopter Group AG immediately.

#### 2.1 Onsite surveillance

Kopter Group AG reserves the right to perform visits to the supplier facilities, assessments as well as audits at the supplier sites including sub-tier suppliers, to validate the integrity of Kopter Group AG products and services.

The supplier shall grant Kopter Group AG, Civil regulatory Authorities or Agency and/or customer representative's access to his facilities. In cooperation with the supplier, this right of access is extended to sub-tier suppliers.

The surveillance does not relieve the supplier of contractual responsibilities.

## 3 Production requirements

#### 3.1 Kopter Group AG Purchase Order

The content of Kopter Group AG Purchase Order describes / includes technical, configurational, commercial and logistical details. Kopter Group AG purchase order includes documents of the data package and the list of the required delivery documents, called out in Kopter Delivery documentation requirements [4]. The supplier shall ensure that all information contained in the purchase order and attachment is reviewed and understood. It is important in particular for the supplier to check the drawing modifications as well as any revisions of the referred documents to highlight and implement the changes. If in doubt Kopter Group AG purchasing shall be contacted for clarification.

Delivery of ITAR related parts against Kopter's purchase orders should be avoided. In case of no other option, the supplier shall inform Kopter of it's intend.

#### 3.2 Design requirements for production

The purchase order includes technical data that include, but are not limited to, drawings, BOM, material specification, special processes requirements, Electronic Data's, Acceptance Test Procedure (ATP).

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Kopter drawings refer to the following information (see Figure 1):

Figure 1: Kopter drawing informations



- Kopter internal drawing release status
- 2. Kopter internal drawing release date
- 3. the unit system in which the dimensions are given on that drawing
- 4. the specification according to which the general tolerances are defined
- 5. the material specification
- 6. the part weight
- 7. the part name
- 8. the part class (see chapter 3.3)
- 9. the PSL (Product Structure Level) code, defining if it is a single part P, a test article TA, an assembly A or a tool T.
- 10. the projection system
- 11. the Part Number
- 12. the Part Number Revision
- 13. Kopter engineering team owning Group
- 14. Drawing format
- 15. Drawing scale
- 16. Drawing page numbering

Kopter Part Numbering sytem has been revised in 2021. The Part Numbers, previously made of 7 digits, are now made of 12 mandatory characters ("A" to "L" in Table 1). 3 additional characters are possible for customization purposes ("M" to "O" in Table 1). In Table 1, the following abbreviations are used: "N" for "Number"; "L" for "Letter".

**Table 1: General Numbering Structure** 

12 Characters "design certification relevant"					desig	racters ' n certific relevant"	ation-			
Α	В	C D	Е	F	G	HIJ	KL	М	N	0
Product ID	Responsible ID	System Identification	Sub- System ID	Sub-Sub- System ID	Type ID	Equipm ent <sup>1</sup> ID	Dash Number <sup>2</sup>		stomizat ufacturir	
N	L	NN	N	N	L	NNN <sup>3</sup>	NN	L	N	N

The first character ("Product ID") is "9" for AW09 parts.

The second character ("Responsible ID") is "S" for Kopter organization in charge of the Design.

Example of a part number as per Table 1: 9S2816A01751.

The supplier has to demonstrate that Kopter design requirements are taken into account into the supplier's manufacturing data.

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<sup>&</sup>lt;sup>1</sup> In this context, the name 'Equipment' is generic for any kind of item subject to this part numbering system.

<sup>&</sup>lt;sup>2</sup> The Dash Number is composed by the second part of the Type ID (Position 'K') and the Configuration ID (Position 'L')

<sup>&</sup>lt;sup>3</sup> Exception is software items: letters are allowed in the Part ID.



#### 3.3 Part Classification

The part classification is in accordance with Kopter BS "Classified Parts Management" [5].

The baselines for the safety classification are the severity classifications of the helicopter and systems failure conditions. The safety classification of the functional failures resulting from the identified failure modes drives the safety classification of the parts.

The following Table 2 shows this relationship and definitions of the Kopter safety classification and part classification.

FAI Failure effect criticality from Safety Required Part Classification Safety Assessment on H/C, **Class** crew and occupants CR (CRITICAL PARTS) CAT Catastrophic Α YES CAT Catastrophic YES Α (PRIMARY PARTS) NON CRITICAL PARTS HAZ Hazardous В YES MAJ Major С YES (SECONDARY PARTS) D MIN Minor All parts that are not classified С CR, P or S, including those D with failure effect MAJ, MIN Ε NO ( NON SIGNIFICANT PARTS) and with "no failure effect" Non Safety criticality Classified

**Table 2: Part classification** 

#### 3.4 Configuration Management

The supplier shall demonstrate a configuration management process according to ISO 10007 (or equivalent) to manage the changes of all applicable documents / data's.

The supplier shall demonstrate that the organization is able to identify the applied configuration, including (if applicable) but not limited to:

- Kopter part number and revision
- TDP references and revision
- CAD / 2D drawing references and revision
- CAD / 3D data/models references and revision
- Electronical datas
- Shop aid drawings
- Work instruction reference and revision
- Specifications reference ad revision
- Manufacturing equipments and tools

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#### 3.5 Design Maturity level

A description of the possible different design maturity levels for Kopter drawings (see also Table 3 below).

- "Pre-Release Proto" the supplier is required to indicate the following wording in the CoC: "KPT DWG N. (insert the KPT DWG number), Rev (insert the rev. number) Pre-Release Proto not for final installation nor for flight"
- "Item Rev. Release" the supplier is required to indicate the following wording in the CoC: "KPT DWG N. (insert the KPT DWG number), rev (insert the rev. number), status: Item Rev. Release for experimental and production internal flight test"
- "Release" the supplier is required to indicate the following wording in the CoC:
   "KPT DWG N. (insert the KPT DWG number), rev (insert the rev. number), status: Release"

#### **Table 3: Design Maturity level**

	Table 3: Design Maturity level
Pre- Release Proto (*)	The design is mature enough to order and manufacture a prototype of the part.  Part is ready for quotation/ordering/production (provided it is part of the PBS of the aircraft).  Installation on aircraft for fit checks are permitted, as temporary installation. Part is NOT mature for final installation on aircraft NOR for flight.  Note 1: this status is not applicable for installation assy.  Note 2: this status can be used for component test article (non-flying design), limited to test rig, dummy parts and design items used as container (i.e. parts under test are excluded).
Item Rev. Release (*)	The design is mature enough to order, manufacture and install on aircraft (applicable design).  Also performing internal test flights (Experimental Flight Test and Production Test Flight), provided that a corresponding FCA & PtF is issued.  Revising (up-issuing) the technical data package will require to follow the change process.  Note: for compliance demonstration component test article (non flying design) this status shall be used for parts under test.
Release (*)	The "Release" Status has to be issued by Kopter for any parts intended to be part of an approved configuration (i.e. TC). This is pre-requiste to issue the Type Design Configuration.  From a PO perspective the Status Item Rev. Release and Release are to be considered equivalent until the design is approved (i.e. TC). In particular, the promotion from Item Rev. Release to Release cannot introduce any design change or drawing revision. Revising (up-issuing) the technical data package will require to follow the change process.  Post TC: Release status to be reached as a pre-requiste to approve a minor or major change to the TC or approval a minor or major repair.  Note: for compliance demonstration component test article (non flying design) this status can be used for parts under test.

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(\*) FAI closure is allowed for "Item Rev. Release" status as well as for "Release" status. FAI closure is not allowed for parts with "Pre-Release Proto" status.

#### 3.6 Maintenance of production and inspection means

As required for all product specific tooling, the suppliers shall demonstrate that a preventive maintenance program is established. E.g. cleaning, inspection, repair, storage, small refurbishment.

A listing of Kopter Group AG owned toolings shall be available and provided upon request. The supplier shall demonstrate the proper Kopter part number identification as well as the configuration management of the toolings and manufacturing equipments.

#### 3.7 Manufacturing and inspection plan

The supplier shall demonstrate an appropriate manufacturing and inspection plan, including all the external activities.

Parts class **CR** (or Safety class A) manufacturing and inspection process shall be frozen as from the production of the first article.

The manufacturing and inspection plan is composed of the following information:

- Manufacturing and inspection process flow/sequence,
- Special processes
- Work instruction reference for each step,
- External and subcontracted activities,
- Machines, special equipment, tooling and fixtures used for production,
- Test and inspection equipment,
- Other equipment used for releasing the part.

The supplier shall demonstrate his ability to manage and validate any production changes. For Part Class **CR**, **P** and **S** parts, the impact of planned changes in the manufacturing and inspection plan shall be submitted to Kopter for approval before implementation.

# 4 Suspected unapproved parts (SUP) and prevention of conflict materials

The supplier shall demonstrate that only parts/articles in compliance with the approved design data are delivered to Kopter Group AG.

The supplier's shall demonstrate that the supply chain and supplier's production process preserves the item traceability back to raw material and OEM, including approved special processes, testing/inspection to ensure their authenticity.

To be provided one or more of the following:

- the OEM's original Authorized Release Certificate or Inspection Certificate EN 10204
   3.1 for the article;
- sufficient records providing unbroken supply chain traceability to the OEM;
- tests and inspection records demonstrating the article's conformity/authenticity.

Counterfeit articles/SUP's delivered or furnished to Kopter Group AG are deemed as non-conform. If the supplier becomes aware or suspects that it has furnished counterfeit articles/SUP's to Kopter Group AG, the supplier shall promptly notify Kopter Group AG using NoE process at supplier's expense, such counterfeit articles/SUP's with articles in conformity

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with approved design data. The supplier shall be liable for costs related to the replacement of counterfeit articles/SUP's and any testing or validation necessary by the installation of approved articles after counterfeit articles/SUP's have been replaced. The remedies contained in this section are in addition to any remedies Kopter Group AG may have at law, equity, or under other provisions.

The supplier bears responsibility for procuring articles in conformity with approved design data or items from its subcontractors and shall ensure that such subcontractors comply with these requirements.

## 5 Business continuity / Disaster management

Aviation industry is based on long-term business relation. The supplier shall demonstrate a business continuity and disaster analysis to avoid any kind of un-predicted issues, shortfall of deliveries and more.

For any natural, political or any root causes, the supplier shall demonstrate that the risk is anticipated and treated with the adequate procedure / action to avoid any negative impact to Kopter Group AG business relation.

Change of ownership or key persons shall be communicated to Kopter as soon as they are identified.

## 6 Disposal of sensitive and proprietary data

The supplier shall demonstrate his ability of properly disposing documents of all kind (e.g. approved data and supplier manufacturing data) to preclude any accidental or intentional reuse by the supplier or by third parties. If the supplier is unable to guarantee permanent disposal of sensitive and proprietary data, Kopter Group AG procurement shall be contacted for further action.

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## 7 Document information

**Table 4: Abbreviations** 

Abbreviation	Meaning
ATP	Acceptance Test Procedure
DO	Design Organization
EASA	European Aviation Safety Agency
FAA	Federal Aviation Administration
FAI	First Article Inspection
FCA	Flight Condition Approval
H/C	Helicopter
ITAR	International Traffic in Arms Regulation
NoE	Notice of Escape
OEM	Original Equipment Manufacturer
PBS	Product Breakdown Structure
PO	Production Organization
PSL	Product Structure Level
PtF	Permit to Fly
QMS	Quality Management System
SQA	Supplier Quality Assurance
SUP	Suspected Unapproved Parts
TC	Type Certificate
TDP	Technical Data Package

#### 7.1 References

#### 7.1.1

**Kopter Documents** 

Ropter Documents		_
Reference identifier	Reference	Name / Description
10020232 (Supplier individual reference)	[1]	Supplier Framework Agreement (Kopter Group AG)
10167421	[2]	DO supplier requirements
11028268	[3]	Quality Requirements for AW09 Suppliers
11033967	[4]	Delivery documentation requirements
10179025	[5]	Classified Parts Management

#### **External Documents**

Reference identifier	Reference	Name / Description
AS/EN9100	N/A	Quality Management Systems –
		Requirements for Aviation, Space and
		Defense Organizations
AS/EN9101	N/A	Quality Management Systems – Audits
		Requirements for Aviation, Space and
		Defense organizations
AS/EN9102	N/A	Aerospace series - Quality Systems -
		First Article inspection requirements

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Reference identifier	Reference	Name / Description
AS/EN9110	N/A	Quality Management Systems - Requirements for Aviation Maintenance Organizations
AS/EN9120	N/A	Quality Management Systems - Requirements for Aviation, Space and Defense Distributors
EASA Part 21	N/A	Airworthiness and environmental certification - Certification of aircraft and related products, parts and appliances, and of design and production organization
ISO 10007	N/A	Quality management systems – Guidelines for configuration management
ISO 17025	N/A	General requirements for the competence of testing and calibration laboratories
EN10204	N/A	Metallic products – type of inspection documents

### 7.2 Appendices

Appendix	Identifier	Name / Description
1	N/A	Example of statement of conformity

#### 7.3 Revisions

Revision	Comment	Rev. Date	Name
А	Initial setup		M. Heer
В	Complete revision Inserted new brand logo in header; replaced "Marenco Swisshelicopter" by "Kopter Group" and "MSH" by "Kopter"		M. Heer C. Irgan
С	Part Safety Classes replaced by Part Classes		M. Heer
D	§4: Forms "Request to Design Organization" (10158716) and "Request for Concession" (10158717) are replaced by "Request for Disposition" (10158716 – renamed and updated) §3.2: Addition of part criticality Additional chapters:  - 3.8 Foreign Object Debris (FOD)  - 4 request for disposition  - 7.2 Subcontracted special processes Minor format and wording changes without additional requirements.		A. Colomar M. Heer

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Е	The following chapters have been reviewed or added:		A. Colomar	
	- 1.1.2 - 1.1.3 - 2 - 3.3 - 3.4 - 3.7 - 3.10 - 3.11 - 3.12 - 4 - 5 - 6 - 7 - 16 - 18.2			
F	Styling     Chapter 1.1.3: precision about the acceptance of the quality requirements     Chapter 3.10: Nadcap restriction removed		C. Heffinck A. Colomar	
	<ul> <li>Chapter 3.10: explanation of Kopter special process qualification added</li> <li>Chapter 3.11: reformulation of the process release through FAI and delta FAI process after a production change.</li> <li>Chapter 7: the sentence "No change affecting</li> </ul>			Status
	the part conformity to the applicable design data is allowed before Kopter approval. "has been added - Chapter 7: reference to delta FAI is removed from this chapter (referred in chapter 3.11)			Release Date
G	General document lay up updated according to Kopter document template 10042198/E.	10.07.2019	A. Daguenet	J/Rev
	Chapter 3.1: WebPortal is replaced by JIRA portal.			ocument ID/Rev
Н	Add chapter 14: "record keeping"  Chapter 3.10: "Re-validation" reformulated to	20.01.2020	A. Daguenet	
11	"process control"	20.01.2020	A. Dayuellet	
	Chapter 3.2: Addition of the information related to Kopter drawing information.			
	Chapter 4: reformulation of the first paragraph without referring to "repair" in order to avoid any confusion on the decision making ("repair" should be always agreed and traced through a concession).			
1	Chapter 3.11: Sentence added related to the FAI required for CR and P parts class with special processes during Prototype Phase.	02.07.2020	S. De Blasio	



J	Chapter 1.2: reference to 10167421 and QRSK-01 as applicable documents.	08.09.2021	A. Daguenet	
	Chapter 3.1: Jira portal is not anymore mentioned.			
	Chapter 3.3: sentence about "P parts with special process" is removed.			
	Chapter 3.5: Methods is added.			
	Chapter 3.6: calibration plan is not anymore to be sent to Kopter SQE.			
	Chapter 3.8: manufacturing and inspection plan is not anymore to be sent to Kopter SQE			
	Chapter 3.10: recognition of LH qualified special processes			
	Chapter 3.11: refers to QRSK-01 requirements			
	Chapter 4: reference to ATS added			
	Chapter 6 and 7: change of point of contact into productquality@koptergroup.com			
	Chapter 9.2: not applicable to LH qualified special processes			
	Chapter 10: Kopter point of contact updated			
	Chapter 17: reference to 11033967 added and requirements reformulated accordingly.			
	Table 2 updated			إ
K	§4: "Supplier Quality Notification" is changed into "Quality Notification Form"	31/05/2023	P. Bertucci	100000000000000000000000000000000000000
	Added §1.3.1 effectivity date.			L
	§3.3 : updated Table 2 "Part Classification" by aligning it with BS 10179025 "Classified Parts Management".			<u> </u>
L	Deleted previous chapters §4, §5, §6, §7, §10 and related modules due to the implementation of QRS-107 into QRSK-01.	16/06/2023	P. Bertucci	å
	§3.2: updated figure 1 in accordance with new part numbering			

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М	§1.2: update the content	30/08/2024	K. Mazurczak
	§1.3: deleted reference to 10170243 and updated the content		
	§3.3 reference to [5] added		
	§ 3.5: added chapter Design Maturity level		
	Deleted previous chapters §3, §4, §5, §6, §7, §9, §12, §13 and related modules due to compliance with QRS-01 and QRSK-01		
	§3.7: deleted sentence "A delta FAI shall be performed if required by Kopter." – not applicable		
	§7.1: added FCA, PBS, PtF abbreviation and updated the content		
	§7.2.1: deleted reference to 10170243		
	§7.1: deleted Definition Table		

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## **APPENDIX 1: Example of statement of conformity**

	STATEMENT OF CONFORMITY			2. FORM T	2. FORM TRACKING NUMBER	
3. ORGAN ADDRESS	IISATION NAME AND	Supplie Addres		4. KOPTER	R PURCHASE ORDER	
5. ITEM	6. DESCRIPTION		7. PART NUMBER	8. QTY	9. SERIAL NUMBER	
10. REMA	10. REMARKS					
11A	CERTIFIES THAT THE ITEMS IDEN	TIFIED ABOVE WERE MANUFACTURED I	N CONFORMITY TO KOPTER DESIGN DATA SPE	CIFIED I	N BLOCK 10	
11B. NAME SUPPLIER INSPECTOR  11C. DATE (DD MMM YYYY)  THIS STATEMENT DOES NOT CONSTITUTE AUTHORIT INSTALL THE ITEM(S) AN APPROPRIATE KOPTER STATEMENT OF CONFORI  11D AUTHORISED SIGNATURE  11E. SUPPLIER INSPECTOR IDENTIFICATION NUMBER/STAMP  EASA FORM 1 MUST BE ISSUED BY AN AUTHORISED INSPECTOR/CERTIFYING STAFF		NFORMITY OR				
11D AUTH	HORISED SIGNATURE	11e. SUPPLIER INSPECTOR IDENTIFICATION NUMBER/STAF	AN APPROPRIATE KOPTER STATEMEN  EASA FORM 1 MUST BE ISSUED BY AN			

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#### Instructions for the use of the Statement of Conformity

The purpose of the statement is to declare the conformity of parts and appliances (items) to applicable kopter design data.

Correlation must be established between the statement and the item(s). The originator must retain a statement in a form that allows verification of the original data.

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#### **General format**

All printing must be clear and legible to permit easy reading

The certificate may either be pre-printed or computer generated but in either case the printing of lines and characters must be clear and legible and in accordance with the defined format.

The certificate should be in English

The details to be entered on the certificate may be either machine/computer printed or hand-written using block letters and must permit easy reading.

Do not use or limit the use of abbreviations to a minimum, to aid clarity.

#### **Completion of the Statement by the Originator**

Block 1	Statement of Conformity header
---------	--------------------------------

- Block 2 Form Tracking Number: Enter the unique number established by the numbering system/procedure of the organisation identified in block 3; this may include alpha/numeric characters.
- Block 3 Organisation (supplier) Name and Address: Enter the full name and address of the organisation releasing the item(s) covered by this statement. Logos etc. of the organisation are permitted if they can be contained within the block.
- Block 4 Purchase: To facilitate customer traceability of the item(s), enter the kopter purchase order reference number.
- Block 5 1) Item: Enter line item numbers when there is more than one line item. This block permits easy cross-referencing to the Remarks in block 10.
- Block 6 2) Description: Enter the name or description of the item. Use the given term in the kopter purchase order
- Block 7 3) Part Number: Enter the part number as it appears on the kopter purchase order
- Block 8 4) Quantity: State the quantity of items
- Block 9 5) Serial Number: If the item is required to be identified with a serial number, enter it here. If there is no serial number required/identified on the item, enter 'N/A'.
- Block 10 6) Remarks: Describe the work, either directly or by reference to supporting documentation/data, necessary for kopter to determine the conformity status of item(s) in relation to the work being certified. Each statement must clearly identify which item(s) in block 5 it relates to. If there is no statement, state 'None'.
- Block 11b 7) Name Supplier Inspector: Enter the name of the person signing block 11d in a legible form.
- Block 11c Date: Enter the date on which block 13b is signed, the date must be in the format dd = 2 digit day, mmm = first 3 letters of the month, yyyy = 4 digit year.

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Block 11d Authorised Signature: This space shall be completed with the signature of the authorised supplier inspector person. Only persons specifically authorised by the supplier and identified to and accepted by kopter are permitted to sign this block.

Block 11e Supplier Inspector Identification Number/Stamp: This space shall be completed with the signature of the authorised person. Only persons specifically authorised under the rules and policies of the competent authority are permitted to sign this block. To aid recognition, a unique number identifying the authorised person may be added.

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